

Shipping & Delivery

By completing an order, you agree the following terms and conditions regarding the shipping and delivery of your purchase.

All orders are processed and packed within 2 or 3 days of placement, excluding weekends and public holidays.

Most orders are shipped within 24 hours after the details have been provided and the payment approved.

Under normal circumstances, you will receive an email, confirming that your order has been processed and has left our premises.

Domestic orders:

All domestic orders are shipped via POS INDONESIA

Shipping time:

Between 5 and 7 working days

Domestic delivery information:

Your order can be delivered either in stores or at the place you want. Just let us know.

Signature is required on delivery for your security. If no one is at home at delivery time, a card will be left and your parcel will be taken to your local POS INDONESIA.

International orders:

All international orders are shipped via DHL, FEDEX or TNT

Shipping time:

Between 5 and 7 working days

In rare occasions the customs agency within the destination country may choose to delay individual shipment as a random security measure... these delays can be:

2/4 weeks for UK and US

4/6 weeks for continental Europe except for Belgium and the Netherlands which can be up to 8 weeks on very rare occasions.

International Delivery Information:

Signature is required on delivery for your security, and if no one is at home at delivery time, the order will be sent to the nearest DHL/FEDEX/TNT facility.

Additional information ...

Delivery times can change depending on the time of the year, holiday periods, weekends or severe weather.

We are not responsible for lost/stolen parcels or parcels delayed in transit when you return your items. If the wrong delivery address is provided, 69Slam cannot offer reimbursement for this parcel... It is the customer's responsibility to provide the correct shipping/delivery address for an order.

If you have any shipping/delivery problems, please send your email to info@69slam.com, and we can assure you that we will make our best to answer within 24 hours!